***DURANMATIC RETURN ORDER REQUEST FORM***

***You receive this form when you want to send a product back that has been bought with Duranmatic. Please complete the form and send it per email to*** [***retour@duranmatic.nl***](mailto:retour@duranmatic.nl)***. Our sales department will evaluate your request and will react to you within two working days. When validated you will receive our Return order***

***VROxx-yyyy). Please print out the Return Order and include it with the package of the unit to be returned and send it to the following address:***

***Duranmatic B.V.***

***Att. Service Department***

***Robijn 800***

***3316 KE Dordrecht.***

***To be able to validate your request it is necessary you provide us with all the relevant information. Without this information we can not accept your productreturn.***

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| --- | --- | --- |
| ***Return Order\**** | **:** |  |
|  |  |  |
| *Company name\** | : |  |
| ***Company adress*** | | |
| *Street\** | : |  |
| *Postal code & Town\** | : |  |
| ***Invoicing address*** | | |
| *Street\** | : |  |
| *Postal code & Town\** | : |  |
| *Invoicing Mail address* |  |  |
| ***Other Delivery adress (optional)*** | | |
| *Street\** |  |  |
| *Postal code & Town\** |  |  |
| ***Other Invoicing adress (optional)*** | | |
| *Street\** |  |  |
| *Postal code & Town\** |  |  |
| *Contactperson\** | : |  |
| *E-mail\** | : |  |
| *Phone* | : |  |
| *Your reference\** | : |  |
|  |  |  |
| *Other info* |  |  |

|  |  |  |
| --- | --- | --- |
| Brand\* | : |  |
| Type\* | : |  |
| Serial number\* | : |  |
| Ordernumber\* | : |  |

***Reason for return\*:***

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***Product data:***

|  |  |  |
| --- | --- | --- |
| Brand\* | : |  |
| Type\* | : |  |
| Serial number\* | : |  |
| Ordernumber\* | : |  |

***Reason for return\*:***

|  |  |  |
| --- | --- | --- |
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***Product data:***

|  |  |  |
| --- | --- | --- |
| Brand\* | : |  |
| Type\* | : |  |
| Serial number\* | : |  |
| Ordernumber\* | : |  |

***Reason for return\*:***

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| --- | --- | --- |
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**Please note the following:**

* Please give a proper and clear reason for retourn.
* We will only accept articles returned in perfect state in the the original, undamaged packaging.