



DURANMATIC RETURN ORDER REQUEST FORM

You receive this form when you want to send a product back that has been bought with Duranmatic. Please complete the form and send it per email to retour@duranmatic.nl. Our sales department will evaluate your request and will react to you within two working days. When validated you will receive our Return order (VROxx-yyyy). Please print out the Return Order and include it with the package of the unit to be returned and send it to the following address:

**Duranmatic B.V.
Att. Service Department
Robijn 800
3316 KE Dordrecht.**

To be able to validate your request it is necessary you provide us with all the relevant information. Without this information we can not accept your productreturn.

Return Order*	:	
Company name*	:	
		Company adress
Street*	:	
Postal code & Town*	:	
		Invoicing address
Street*	:	
Postal code & Town*	:	
Invoicing Mail address		
		Other Delivery adress (optional)
Street*		
Postal code & Town*		
		Other Invoicing adress (optional)
Street*		
Postal code & Town*		
Contactperson*	:	
E-mail*	:	
Phone	:	
Your reference*	:	
Other info		



Brand* :
Type* :
Serial number* :
Ordernumber* :

Reason for return*:

Product data:

Brand* :
Type* :
Serial number* :
Ordernumber* :

Reason for return*:

Product data:

Brand* :
Type* :
Serial number* :
Ordernumber* :

Reason for return*:

Please note the following:

- Please give a proper and clear reason for return.
- We will only accept articles returned in perfect state in the the original, undamaged packaging.